

Care Anywhere

Your hospice care team will care for you wherever you call home: in your family home, a nursing home or a long-term care facility. We even deliver care in hospitals. If your condition changes, we will follow you so your care remains consistent.

Patients without a caregiver, or whose family cannot care for them at home, may have the option of staying at one of our four hospice inpatient units: Ames Family Hospice House in Westlake, David Simpson Hospice House on the border of Cleveland and Euclid, Medina Hospice Inpatient Unit in Medina or Sam and Rose Stein Hospice Inpatient Unit in Sandusky.

Our services are available to people of all ages, including children. In addition, we offer specialized services in the following areas:

- ◆ COPD
- ◆ End-stage Renal Disease
- ◆ Cancer
- ◆ Heart Failure
- ◆ Pediatric Hospice
- ◆ Stroke
- ◆ ALS
- ◆ Dual Diagnoses
- ◆ Memory Impairment
- ◆ Illnesses

What we can do for you

- ◆ Ease pain and control symptoms with palliative care
- ◆ Give peace of mind to you and your loved ones
- ◆ Help navigate Medicaid/Medicare, private insurance companies and/or the Veterans Administration
- ◆ Collaborate with your physician(s) on your care
- ◆ Make regular visits and provide telephone support 24/7
- ◆ Support and educate your family caregivers

If you think you or a loved one may be ready for palliative or hospice care, call for an assessment. In most cases, a visit can be scheduled for the same day. There is never an obligation to enroll.



A Companion Guide

When Facing a Serious, Chronic or Terminal Illness

OUR MISSION

Our hospices provide palliative and end-of-life care, caregiver support, and bereavement services throughout Northern Ohio. In celebration of the individual worth of each life, we strive to relieve suffering, enhance comfort, promote quality of life, foster choice in end-of-life care, and support effective grieving.

Serving the Northern Ohio counties of Ashland, Ashtabula, Cuyahoga, Erie, Geauga, Huron, Knox, Lake, Lorain, Medina, Ottawa, Portage, Richland, Sandusky, Seneca, Stark, Summit and Wayne.

Life's Treasures Thrift Shop in Medina
Encore Thrift Shop in Sandusky

Certified Medicare/Medicaid Hospice, Licensed in Ohio
Joint Commission on Accreditation of Healthcare Organizations

If you do not speak English, language assistance services, free of charge, are available to you.
Call 216.383.6688.



INTERESTED IN LEARNING MORE?

800.707.8922 | hospicewr.org



Your Family. Our Purpose. **Together.**

hospicewr.org |     



Our Services

Through our palliative and hospice care services, we care for patients of any age. Illnesses our patients face may be manageable for years with the right medication, therapies and nutrition. Or they may be acute and difficult to manage without significant help. Sometimes an individual will begin by receiving palliative care and enter hospice care much later. Each plan of care is as unique as each patient.



Healing Support

Spiritual care coordinators, social workers and bereavement coordinators are available to all our patients and families. Art, music and even pet therapy can be part of the care plan. Western Reserve Grief Services offers support to our hospice families for more than a year after the death of a loved one. These services include one-on-one support through visits and phone calls. Community grief resources are available throughout Northern Ohio through groups, camps, retreats, memorial services and educational programs.

It isn't about giving up, it's about **taking control.**

Facing a serious illness can be frightening, not only for the person diagnosed, but also for their family and friends. It is easier to live with a chronic or serious illness when surrounded with a circle of compassionate, professional caregivers. Choosing to contact Western Reserve Care Solutions early in the course of an illness isn't about giving up. It's about taking control of your life and healthcare choices.

At Western Reserve Care Solutions, we are here to help you and your loved ones. Managing pain and other symptoms is our specialty. So is providing emotional and spiritual support to everyone affected by the diagnosis.

You do not have to travel this journey alone. Begin by asking questions and you will find there are many services offered through Western Reserve Care Solutions for people just like you.

Western Reserve Care Solutions services include:

Hospice care

For those whose life expectancy is measured in months, not years, hospice may be the right choice. Hospice care offers:

- ◆ Medical equipment, tests, procedures
- ◆ Medications and treatments necessary to make our hospice patients comfortable
- ◆ Nursing care, instruction and support for caregivers and loved ones
- ◆ Professional counseling and social work services
- ◆ Art and music
- ◆ Volunteer supportive visits
- ◆ Pet therapy
- ◆ Spiritual care

Western Reserve Navigator

Palliative care (pain and symptom management) for those living with an advanced serious illness not yet eligible or not yet ready for hospice.

Your Health Care Choices

If you were to become seriously ill and unable to communicate, do you know what your healthcare goals are? Having a Living Will and a Health Care Power of Attorney is important for everyone, regardless of health status. Visit our website, hospicewr.org/decisions, for information and the forms you need. We also offer tips for how to communicate your decisions to your family and friends to be sure they carry out your wishes.

Compassion for All

Most services are covered by private insurance or Medicare/Medicaid. Donations and grants also help us provide unreimbursed services. Our staff can meet with patients and families to discuss financial options such as payment plans.